2015

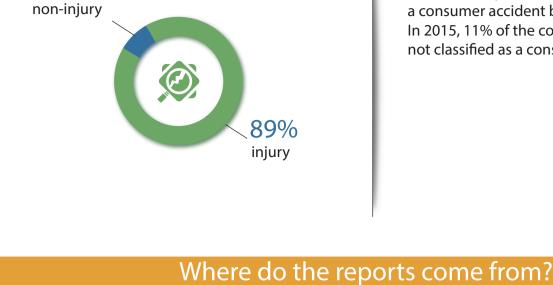
Sinmac is a system that records all kinds of consumer product-related injuries or incidents

reported by consumers and other sources and its objective is to define preventive or corrective actions to mitigate risks and to reduce the number of consumer accidents in Brazil. Your participation is essential. Notify your injury or incident. With your notification we will

encourage decision-making by public, private and third sector, for the reduction and the prevention of consumer accidents in Brazil.

Rate of rejection

The rate of rejection corresponds to the number of reports that is not classified as



11%

Inmetro website

Ombudsman

Inmetro

24,6

21,8

12,0%

0-3

7,5%

15%

6,7%

0,4%

Primary

school

No

schooling

accidents to the Sinmac.

Allergy

Bruising Scratch

Dislocation

Other injuries No injuries

0,2%

Incomplete

primary

school

25%

20%

In 2015, 11% of the consumers' reports were not classified as a consumer accident.

a consumer accident by Inmetro.

63,6% has received notifications from different inputs, foreseen since its conception in 23,5% 2006. Sinmac became, in fact, a "national



different sources.

system", as it receives information from

The graphic on the left shows that Sinmac



10,9%



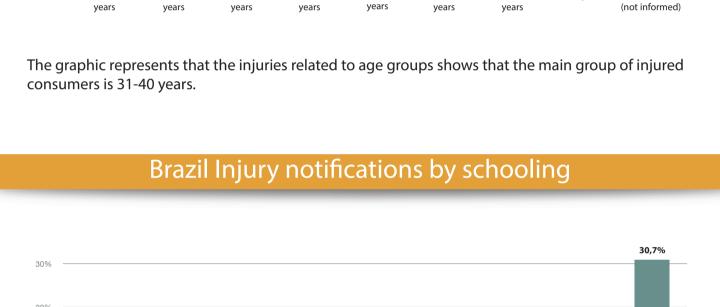
2,0% 15-20 21-30 31-40 41-50 > 60 years

10,2%

20,5%

9,2%

7,9%



12.8% 12.8% 4,4%

High

school

The graphic shows that consumers with higher levels of education are those who notify more

1,8%

Incomplete

high

school

17,7%

Graduate

15,0%

Incomplete

should be noted that in 25% of the cases

incident didn't cause an injury it must be

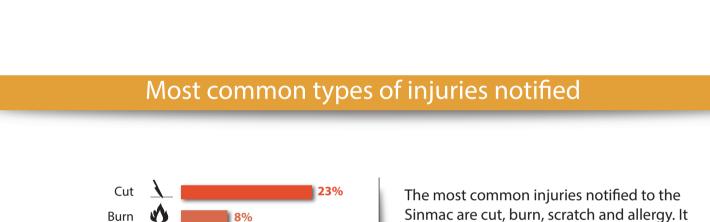
there were no injuries. Even when the

reported to Inmetro using Sinmac.

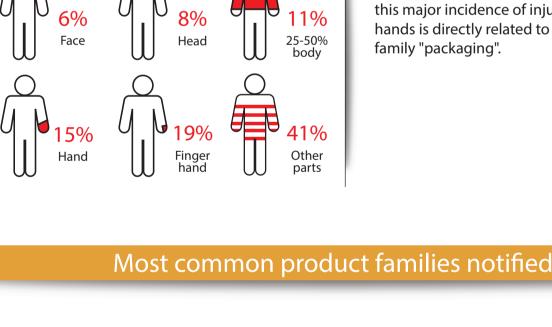
Postgraduate

Not

informed



Affected body parts



18%

Packaging

11%

Furniture

40%

Need of

medical

12%

Absence from work

treatment

23%

Household

appliance

10%

Baby

crib

The most affected parts of the body were finger hand (19%) and hand (15%), this major incidence of injuries with

hands is directly related to the product

family "packaging".

Most common product categories notified

21%

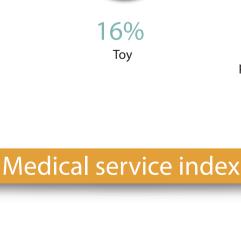
Electrical

appliance



15%

Stove

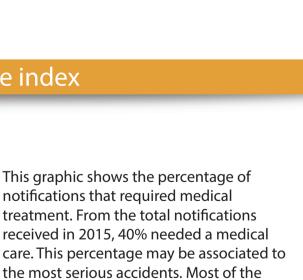




notifications received in 2015 were

a medical intervention (60%).

considered of minor severity, not requiring



Children

products

14%

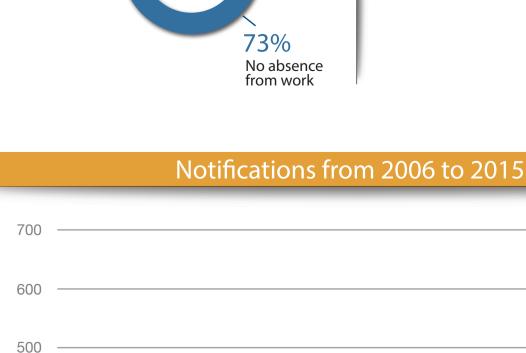
Domestic

ladder

15% Not informed

Absence from work index

60% No need of medical treatment



635

This graphic shows the percentage of injuries related to absence from work.

12% resulted in absence from work.

From the total notifications received in 2015,

